United States District Court

Paula Sparkman v. Comerica Bank, et al.

Case No. 2:24-cv-01206-DJC-DMC

Class Action Notice

Authorized by the U.S. District Court

Were you issued a California Way2Go prepaid debit card and charged a $0.50 fee for calling the automated customer service line?

There is an ongoing class action lawsuit and you are a class member.

If you want to be part of the class action, you do not need to do anything.

If not, you need to opt out by July 11, 2025.

Important things to know:

- If you take no action, you will be part of the case, and your rights will be affected.
- This website contains important information, and we recommend that you read all of it. If you have questions or need assistance, please call 1-877-939-7698.

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About This Notice

Why did I get this notice?

This notice is to tell you about a class action lawsuit, *Paula Sparkman v. Comerica Bank, et al*, brought on behalf of all persons issued a California Way2Go® Prepaid Mastercard® whose accounts were charged at least one $0.50 fee for calling the interactive voice response (IVR) telephone system**. You received a postcard notice because our records indicate you are a member of the group of people affected, called the "class."** This notice gives you information about the case and tells you how to opt out if you don't want to be part of it.

This website contains important information, and we recommend that you read all of it. If you have questions or need assistance, please call 1-877-939-7698.

What do I do next?

Read this website to understand the case and to determine if you are a class member. Then, decide if you want to stay in the case or opt out.

What is the deadline to opt out?

The deadline to ask to be excluded from the case is **July 11, 2025**.

Who is in the Class?

This is the definition of the Class that the court approved:

- All persons issued a California Way2Go Card® Prepaid Mastercard® whose accounts Defendants charged at least one $0.50 fee for calling Defendants' IVR telephone system.

If you were charged at least one $.50 fee to your California Way2Go account for calling the California Way2Go IVR customer service line on or before February 21, 2025, you are a member of the Class.

Do I have a lawyer in this lawsuit?

In a class action, the court appoints class representatives and lawyers to work on the case and represent the interests of all the class members. For purposes of the case, the Court has appointed the following lawyers.

Your lawyers:

- Beth E. Terrell and Blythe Chandler, from Terrell Marshall Law Group PLLC
- Sophia M. Rios from Berger Montague PC
- Daniel A. Schlanger from Schlanger Law Group LLP

These are the lawyers who are bringing the case on your behalf. **You will not be charged for their services**, although their fees may be paid with the court's approval from any settlement that is negotiated for the class.

If you want to be represented by your own lawyer, you may hire one at your own expense.

Learning About the Lawsuit

What is this lawsuit about?

Plaintiff Paula Sparkman sued Defendants, Conduent State & Local Solutions, Inc., and Comerica Bank, claiming that Defendants' practice of charging California Way2Go card users a $.50 fee for calling Conduent's IVR customer service line is an unfair practice in violation of California's Unfair Competition Law. The lawsuit was brought on behalf of people issued a California Way2Go prepaid debit card who were charged at least one $0.50 fee to their Way2Go account for calling Conduent's customer support line.

Where can I learn more?

You can get a complete copy of the key documents in this lawsuit on the Documents page of this website.

Conduent State & Local Solutions, Inc., and Comerica Bank deny that they did anything wrong.

What happens next in this lawsuit?

The parties will continue to pursue legal action and prepare the case for trial, unless the two sides decide to settle the case. The trial is currently set to start on April 13, 2026. The trial date may change.

The Court has not decided whether Defendants or Plaintiff are correct with respect to the claims set forth in this case. By certifying the Class and issuing this notice, the Court is not suggesting that Plaintiff will win or lose the case.

Deciding What to Do

What are my options?

You have two options. You can do nothing and stay in the case, or you can opt out of the case.

Doing Nothing and Staying in the Case

What are the consequences of doing nothing?

If you do nothing, you will be part of the lawsuit and your rights will be affected by the outcome. You won't be able to start, continue, or be part of any other lawsuit against Conduent State & Local Solutions, Inc., or Comerica Bank about the issues in this case. You will also be legally bound by all of the orders the Court issues and judgments that the Court makes in this lawsuit.

If the consumers win or settle, you may be entitled to money or benefits. You will be notified about how to receive a share (or how to ask to be excluded from any settlement).

If the companies win, you will receive nothing.

Opting Out

What If I don't want to be part of this case?

You can opt out. If you opt out, you won't get any money or benefits from this lawsuit that Plaintiff may obtain as a result of trial or settlement. However, you will retain your right to sue Conduent State & Local Solutions, Inc., and Comerica Bank.

How do I opt out?

To opt out of the case, you must send the case administrator a request to opt out in writing. A request to opt out may be sent by mail and should be postmarked by **July 11, 2025**. The request must clearly indicate your desire to be excluded. For example, it might say "I hereby request that I be excluded from the Class in *Sparkman v. Comerica Bank, et al*."

Be sure to include the case name (*Sparkman v. Comerica Bank, et al.*), case number (2:24-cv-01206-DJC-DMC), your name, address, telephone number, and signature.

You may mail the request to:

Way2Go Fee Case Administrator
P.O. Box 3637
Baton Rouge, LA 70821
1-877-939-7698

You must opt out no later than **July 11, 2025**.

Key Resources

How can I get more information?

This notice summarizes the certification decision. There are more details in the case documents. To get a copy of the case documents or

get answers to your questions:

- contact the lawyers who represent the class (information below)
- visit the case website at www.CAWay2GoFeeClassAction.com
- access the Court's Case Management/ Electronic Case Files (CM/ECF) system online or by visiting the Clerk's office of the Court (address below).

Resource	Case Information
Toll Free Number	1-877-939-7698
Class Administrator	Way2Go Fee Case Administrator P.O. Box 3637 Baton Rouge, LA 70821 1-877-939-7698
Your Lawyers (Class Counsel)	Sophia M. Rios BERGER MONTAGUE PC 8241 La Mesa Blvd., Suite A La Mesa, CA 91942 srios@bm.net Beth E. Terrell Blythe Chandler TERRELL MARSHALL LAW GROUP PLLC 936 North 34th Street, Suite 300 Seattle, WA 98103-8869 bterrell@terrellmarshall.com bchandler@terrellmarshall.com Daniel A. Schlanger SCHLANGER LAW GROUP LLP 60 East 42nd Street, 46th floor, New York, NY 10165 dschlanger@consumerprotection.net

Court (DO NOT CONTACT)	U.S. District Court for the Eastern District of California Robert T. Matsui United States Courthouse 501 I Street Sacramento, California 95814